



Colac Otway Shire Council services and operations over Christmas and New Year



Council's Customer Service Centres

The Colac Customer Service Centre will close at 3pm on Tuesday 23 December and reopen at 8.30am Thursday 2 January.

Council's Customer Service Centre in Apollo Bay (located at the Great Ocean Road Visitor Information Centre) will close Christmas day and open 9am - 5pm all other days.

Council's after-hours phone service operates 24 hours a day, 7 days a week for any urgent or animal related matters - please call 5232 9400.

For any non-urgent matters, please email ing@colacotway.vic.gov.au or submit a request via Council's website.



Waste Services

Kerbside Collection

There will be no kerbside bin collection Wednesday 25 December (Christmas Day) or Wednesday 1 January (due to Christmas Day and New Year's Day falling on a Monday).

ALL kerbside collections during the last week of December and the first week of January will take place the day following your normal collection day.

For example, if you normally place bins out Sunday night for a Monday collection, please place bins out Monday night for collection Tuesday.

Additional Recycling Services

Council is offering WEEKLY yellow bin collections (for hard plastics, aluminium/steel and paper cardboard recycling) commencing just before Christmas, through to the end of January.

- Extra yellow bin collection for Week 1 areas start 23 December through to the end of January.
- Extra yellow bin collection for Week 2 areas start 30 December through to the end of January.

Free Glass Disposal

Council is offering FREE glass disposal at our Transfer Stations in Apollo Bay, Alvie, Birregurra and at our Drop-off Facilities at Beech Forest, Carlisle River, Gellibrand and Lavers Hill during January 2025.

Transfer Stations

Apollo Bay and Alvie Transfer Stations will be closed Christmas Day and New Year's Day, open every other day from 10am - 2pm.

No changes to Birregurra Transfer Station hours of operation.

Drop-Off Facilities

There are no changes to the Council's Drop-Off Facilities, please visit Council's website for days and times of operation.

Visit Council's website to download the GoodSort App for waste collection calendars and other information.



Maternal and Child Health (MACH) Services

Colac MACH Services will close at 12pm on Tuesday 24 December and reopen on Thursday 2 January.

The last MACH session in Apollo Bay will be Monday 16 December. The centre will reopen on Tuesday 7 January.

If you need to speak to a Maternal and Child Health Nurse during the Christmas period, we encourage you to ring the 24-hour Maternal and Child Health Line on 13 22 29. If your baby is unwell please contact your closest medical service.



Older Persons and Ability Support Service (OPASS)

OPASS will close at 3pm Tuesday 23 December and reopen at 8.30am Thursday 2 January.

Home Care and Community Transport - The last day for general home care and community transport will be Wednesday 18 December.

These services will recommence Thursday 2 January.

Personal Care - There will be no Personal Care Services operating on 25 December.

Other days will continue as normal, however a change in time may occur due to staffing during the holiday period.

Meals on Wheels - will be delivered in bulk on Friday 20 December and will recommence normal delivery dates on the 2 January.

For urgent matters during the office closure call the OPASS office on 5232 9420.



Bluewater Leisure Centre

Opening hours over Christmas and New Year:

Tuesday 24 December	6:00am - 3:00pm
Wednesday 25 December	CLOSED
Thursday 26 December	CLOSED
Friday 27 December until Monday 30 December	NORMAL HOURS OF OPERATION
Tuesday 31 December	6:00am - 6:00pm
Wednesday 1 January	10:00am - 4:00pm

Normal operating hours resume Thursday 2 January.

For more information on Bluewater, visit www.bluewater.org.au



Colac Regional Saleyards

The last sale of the year will be held on Thursday 19 December.

Sales will resume at the Colac Regional Saleyards with the Weaner Sale on 9 January.

The first Fat Sale will take place on Thursday 16 January.



COPACC

The COPACC office will be closed from 3pm Tuesday 24 December to 9am Thursday 2 January 2025.

For Colac Cinema hours of operation please visit the Colac Cinema Website.



Colac Visitor Information Centre

The Colac Visitor Information Centre will close Christmas Day and New Year's Day and open 10am - 4pm all other days during the holiday season.



Have Your Say

2024 Sport and Recreation Survey

Council is seeking input from local sport and recreation groups for the 2024 Colac Otway Sport and Recreation Survey.

This survey aims to gather information to help us better plan for the needs of local sporting groups. Interested people can complete the online survey on Council's Have Your Say page.

Submissions close on Monday, 16 December at 5pm.

Colac Regional Saleyards Advisory Committee

Council is seeking expressions of interest from community members to join the Colac Regional Saleyards Advisory Committee.

Interested people are invited to submit their EOI via the online form on Council's Have Your Say page.

Submissions close TODAY Friday, 13 December at 5pm.

