

COMMUNITY INFRASTRUCTURE PLAN

APOLLO BAY - SKENES CREEK - MARENGO

CONSULTATION SUMMARY

FINAL SEPTEMBER 2019



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1 CONSULTATION SUMMARY



1.1 Overview

Community and stakeholder consultation is an important part of developing the Apollo Bay, Skenes Creek and Marengo Community Infrastructure Plan (CIP). It provides the opportunity to understand local values, aspirations and ideas, whilst building on consultation undertaken as part of the Colac Otway Shire Tourism Parking and Traffic Study and other previous studies.

Extensive opportunities for community input will be offered over three stages of consultation, which are outlined opposite. The 3 main consultation phases where the community will be invited to have input include:

- **Consultation Phase 1** - To understand, discuss and confirm the existing opportunities and issues facing the project (including negotiables and non negotiables).
- **Consultation Phase 2** - To inform the community of preliminary and emerging ideas and seek feedback with regards to these ideas.
- **Consultation Phase 3** - To invite feedback from the various key stakeholders on the draft report and ensure there is support for the proposed CIP.

This paper provides a summary of results from community and stakeholder engagement undertaken during Project Inception and Phase 1, held between April and July 2019.

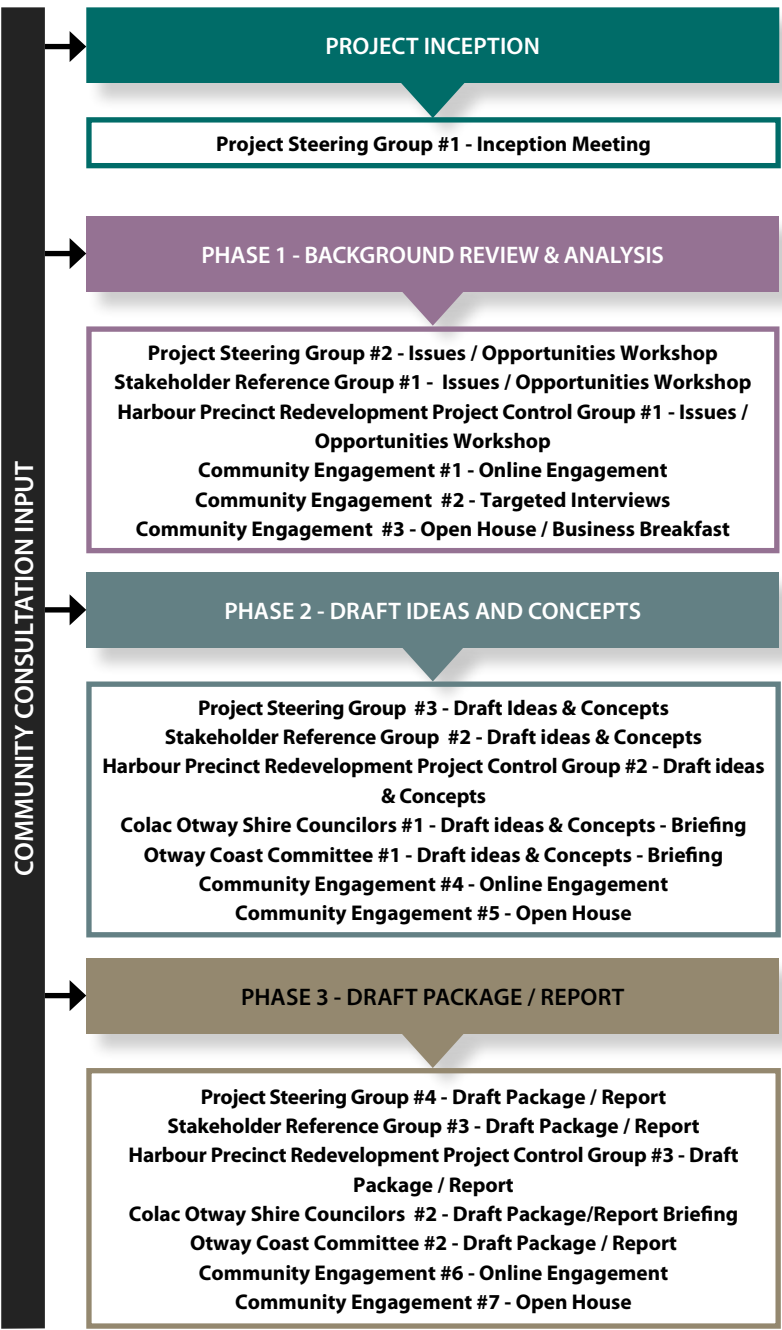


Figure 1. Consultation Phase Diagram

1.2 Governance Structure

A wide range of stakeholders will have an interest in the CIP. A governance structure for the project has been established to:

- Ensure that various stakeholders and parties' views are considered and integrated in a meaningful way into the preparation of the CIP;
- Facilitate ownership of outcomes proposed by the CIP by organisations that may have the responsibility to implement the outcomes identified by the CIP.

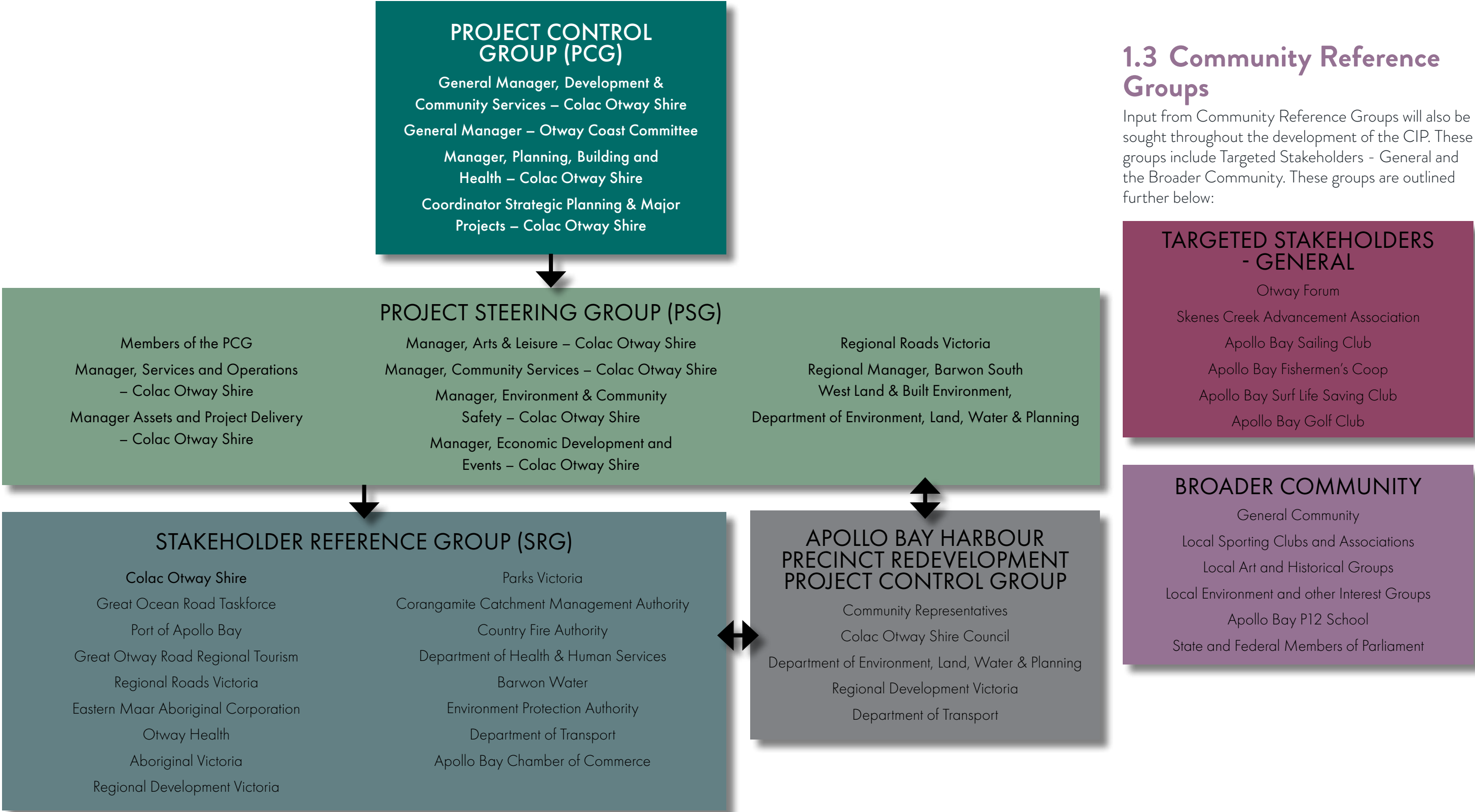
The tiered governance structure proposed for the project is as follows:

- **Apollo Bay Community Infrastructure Plan Project Control Group (PCG)** - The PCG will include representatives from Council and OCC. The role of the PCG is to advise the project team, particularly on the OCC's project knowledge and local experience.
- **Apollo Bay Community Infrastructure Plan Project Steering Group (PSG)** - The role of the PSG is to provide inter-agency oversight into the development of the plans. The agencies and departments represented on the PSG will have management or regulatory responsibilities for land and services which are the subject of the CIP.

- **Apollo Bay Community Infrastructure Plan Community Stakeholder Reference Group (SRG)**
 - The role of the SRG is to provide agency input into the development of the plans and feedback to the PCG and PSG. It is not a decision-making body. Representatives for the SRG will be identified by Council.
- **Apollo Bay Harbour Precinct Redevelopment Project Control Group** - The purpose of the Harbour Precinct Redevelopment Project Control Group (HPR PCG) is to provide input into the project generally, but in particular, to provide input on the Development Plan.

Figure 1 - Consultation Phase Diagram, outlines the phases these groups will be invited to provide input.

The project governance structure and participating groups are outlined opposite.



1.3 Community Reference Groups

Input from Community Reference Groups will also be sought throughout the development of the CIP. These groups include Targeted Stakeholders - General and the Broader Community. These groups are outlined further below:

Figure 2. Project Governance Structure

1.4 Activities

1.4.1 Project Inception

Project Steering Group Meeting #1 - Inception Meeting - 11 April 2019

A project inception meeting was held on 11 April 2019 to:

- Provide an overview of the project and project team.
- To discuss and confirm engagement plan, the project methodology and key dates.
- To understand, discuss and confirm the existing opportunities and issues facing the project (including negotiables and non negotiables).
- Confirm background reports, mapping and the status of projects currently underway.
- Undertake a walk of the site to identify key issues on the ground.

During the meeting, two key drivers were identified for the project. These include:

- Community needs for now and future. Factors influencing these needs were considered to include slow growth rates, peak population swells that occur both daily and seasonally.
- Bringing together various existing / planned projects into a consolidated and simplified document.

Opportunities and issues captured from this meeting have been integrated into Section 1.5 Feedback Summary.

1.4.2 Phase 1 - Background Review and Analysis

Consultation was held over June / July 2019 to:

- Seek feedback to further understand the key challenges for Apollo Bay, Skenes Creek and Marengo.
- Discuss possible opportunities and new ideas which should be tested during the next stages of the project.

Several opportunities were offered to the community to participate in this stage of engagement. These included:

Project Steering Group #2 / Stakeholder Reference Group #1 - Issues & Opportunities workshop

Two workshops were held on 24 June 2019. The first was with the Project Steering Group and the second was the Stakeholder Reference Group.

During these meetings, workshop participant were invited to review and discuss the preliminary issues and opportunities identified for the three towns. Participants were asked to respond to two key questions, which were provided on a A3 feedback form.

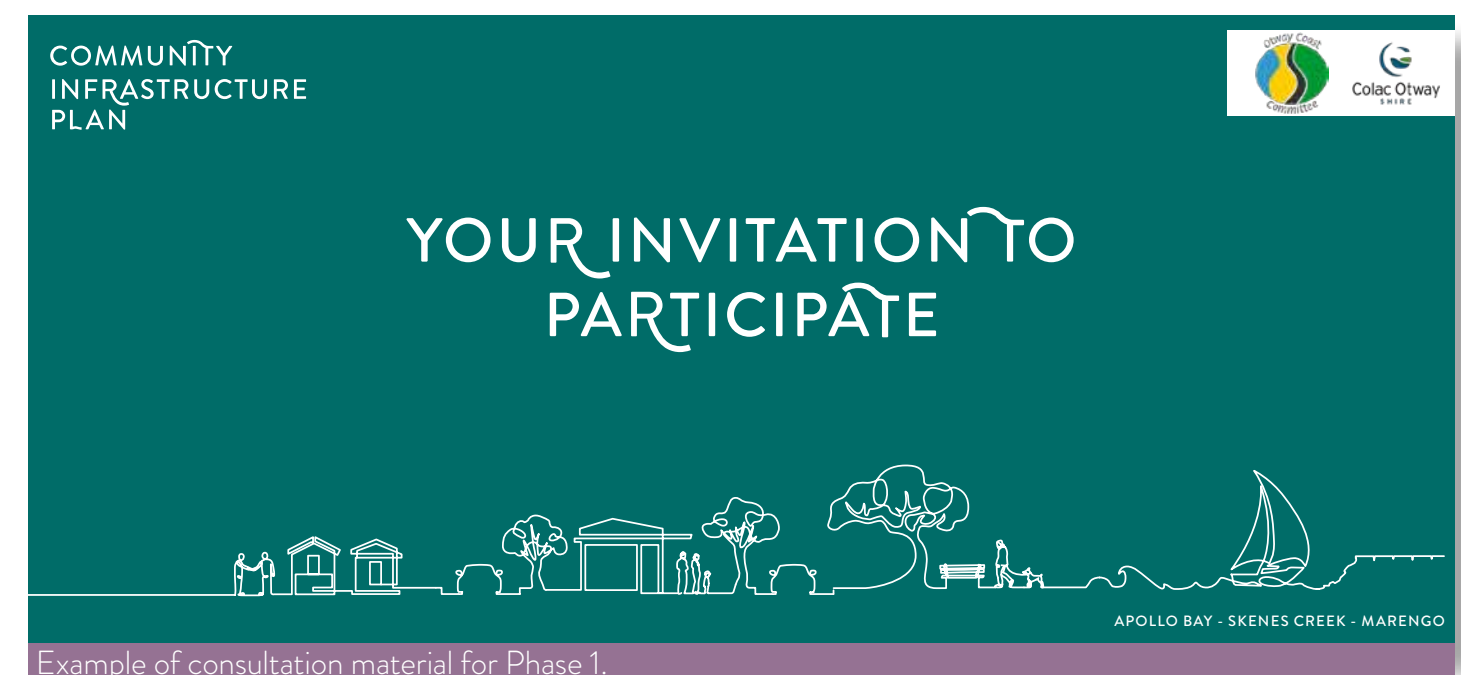
Targeted Interviews - General

Several targeted stakeholder discussions were conducted. These included face to face discussions and phone calls with the Surf Life Saving Club, the Yacht Club, the Skenes Creek Advancement Association, the Golf Club and Fishermen's Co-Op in order to understand, discuss and confirm the existing opportunities and issues facing the various sites, as well as determine their plans and needs for the future.

Targeted Interviews - Community Infrastructure

This involved organised interviews with key local community group leaders (approx. 4 x 0.5-1hr sessions) to get an evidence-based understandings of local experiences and current township functions.

NB: Individual stakeholder comments have not been recorded in this summary paper. Their comments will however be used as input into the preparation of the draft CIP.



Business Breakfast and Open House

A ‘business breakfast’ and ‘open house’ were held at the Apollo Bay Golf Club on the 19 July 2019. The business breakfast was held between 7:30am - 9:00am and was attended by 11 invited community members, primarily business owners in the area.

The ‘open house’ was held between 1:00pm - 4:00pm and was attended by approximately 77 community members, including permanent residents, semi-permanent residents, and visitors (regular visitors). The open house was also coordinated to include other consultation activities being undertaken by State Government and Council.

During both, a display was set up for the CIP project which included A1 posters displayed on stands around the room and on tables. Participants were encouraged respond to provide feedback on issues and opportunities via either an A1 feedback forms on display or A4 hard copy forms, as well as through discussions with consultants and Council representatives.

COMMUNITY INFRASTRUCTURE PLAN
APOLLO BAY - SKENES CREEK - MARENGO

THE THREE TOWNS

Site Map (Please feel free to write or place post-its with your comments on this map)

What we know

Tourism

- The nature of visitation is changing and this is having a major impact on the whole Great Ocean Road region. This is likely to put increasing pressure on Apollo Bay as a destination for short and long term visitation and the facilities and systems that support those visitor needs.
- There is a need to provide a broader network of leisure destinations for visitors. Spreading visitors across a wider range of settings helps to minimise visitor impacts and provide a richer visitor experience.

Foreshore

- There is a need to create adaptable foreshore settings that can be used in low use and high use mode without losing the overall character of the towns.

Connections

- There is an opportunity to provide better connectivity between towns, while managing environmental impacts.

COMMUNITY INFRASTRUCTURE PLAN
APOLLO BAY - SKENES CREEK - MARENGO

INVITATION

About the Project

Colac Otway Shire and the Otway Coast Committee are inviting you to participate in a community infrastructure and master planning process for Apollo Bay, Skenes Creek and Marengo.

Key aspects of the project will include:

- A Community and Civil Infrastructure Plan – plans for Apollo Bay, Skenes Creek and Marengo focusing on the public realm and community and civil infrastructure.
- Apollo Bay, Skenes Creek and Marengo District Plan - which identifies:
 - Key activity centres and destinations (including the harbour, foreshore and commercial hub and others as identified through this project)
 - Linkages between towns and between activity centres and destinations, including options for types of travel (e.g. walking, cycling, driving)
 - Design Guidelines for public infrastructure, with a materials and planting palette covering things such as signage, street furniture and landscaping
- Detailed Master Plans - for activity centres identified through this project.

We need to hear from you so that we more fully understand the community, civil and public realm opportunities and issues in Apollo Bay, Skenes Creek and Marengo.

Project Process

The Apollo Bay, Skenes Creek and Marengo Community Infrastructure Plan will be developed across a number of stages outlined below. The process is anticipated to take about 12 - 18 months.

COMMUNITY & KEY STAKEHOLDER INPUT

STAGE 1 - REVIEW AND ANALYSIS (MAY - AUGUST 2019)

STAGE 2 - EMERGING IDEAS (AUGUST - OCTOBER 2019)

STAGE 3 - DRAFT COMMUNITY INFRASTRUCTURE PLAN (NOVEMBER 2019 - MARCH 2020)

STAGE 4 - FINAL COMMUNITY INFRASTRUCTURE PLAN (APRIL 2020)

WE ARE HERE

How to Get Involved

BUSINESS BREAKFAST
Date: Friday 19th July 2019
Time: Drop in anytime between 7:30am - 9:00am
Location: Apollo Bay
2/20 Nelson Street
To confirm your attendance contact:
Jane Preston - Shire Community Development Officer
Email: jap@colacotway.vic.gov.au
Phone: (03) 5261 1111
WEBSITE / SIGN UP: <https://www.colacotway.vic.gov.au/infrastructure>

PROJECT OVERVIEW

About the Project

The Apollo Bay, Skenes Creek and Marengo Community Infrastructure Plan (the CIP) is being undertaken by Colac Otway Shire (Council), in partnership with the Otway Coast Committee (OCC) and Department of Environment Land Water and Planning (DELWP).

Key aspects of the project will include:

- A Community and Civil Infrastructure Plan – plans for Apollo Bay, Skenes Creek and Marengo focusing on the public realm and community and civil infrastructure.
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 - Linkages between towns and between activity centres and destinations, including options for types of travel (e.g. walking, cycling, driving)
 - Design Guidelines for public infrastructure, with a materials and planting palette covering things such as signage, street furniture and landscaping
- Detailed Master Plans - for activity centres identified through this project.

Study Area

Image 1. Site Plan / Investigation Area

Image 2. Stage Diagram

Project Linkages

A number of projects are currently underway in Apollo Bay that will influence the CIP, including:

Apollo Bay Coastal Protection Study
State Government

Roundabout construction at Nelson Street / Great Ocean Road
Regional Road Development

Apollo Bay Drainage Strategy
Colac Otway Shire

Colac Otway Shire Tourism Parking and Traffic Study
Colac Otway Shire

Apollo Bay Harbour Precinct Redevelopment
Colac Otway Shire

Apollo Bay Coastal Discovery Trail Feasibility Study
State Government

Great Ocean Road Region Strategy
State Government

Coastal Foreshore Plan
Otway Coast Committee

Tract

318-0979-00-U-20 RP02 Phase 1 Consultation Summary

25 September 2019

7 / 14

Online Survey/Map

An online survey was made available on Council’s website between 9:00am 17 June 2019, and 5:00pm 4 August 2019. The online survey allowed community members to specifically pinpoint issues or ideas onto an interactive map, or support issues or ideas that were already identified by other members on the website.

The online survey provided the opportunity to reach a broader range of the community including visitors and non-permanent residents who might not have been able to attend the business breakfast or open house events. In total, 86 unique users have visited the website, 103 comment-spots were provided. Some of these comment-spots were provided by the same user.

The adjacent charts describe the general area of focus and the demographic of contributors. In terms of age groups, 4% of contributors were between 30-39 years old; 8% were between 40-49 years old; 24% were between 50 to 59 years old and 28% were between 60-69 years old. There were also 36% of contributors did not specify their age. For people who provided their age, it can be observed that the level of engagement and involvement increased with age, with pre-retirees and retirees age group being the most engaged members.

The gender of contributors was relatively balanced. Majority of contributors were male, which made up 52% of the contributors, slightly higher than female, which took up 40%. The rest of 8% did not specify their gender.

Most of the users who contributed were permanent residents, which made up 60% of the total participants, one third higher than the remaining 40%, who were part-time residents, such as holiday house owners or similar.

Among these comments, 70% are related to Apollo Bay, 20% are related to Skenes Creek and 10% for Marengo. Figures 7-9 show the distribution of comment spots.

Feedback from the online survey / map and Phase 1 consultation have been summarised and integrated into Section 1.5 Feedback Summary.



Online Survey

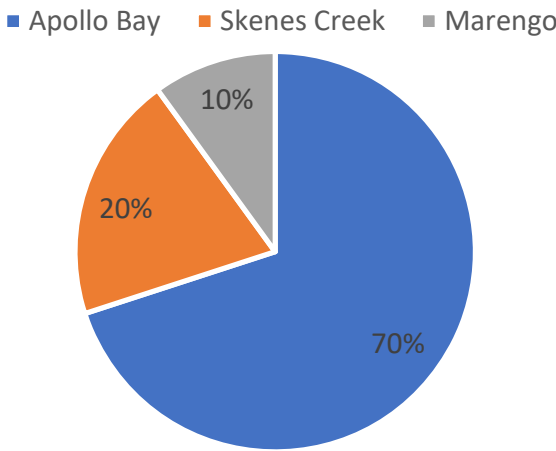


Figure 3. Online Survey Map Focused Area

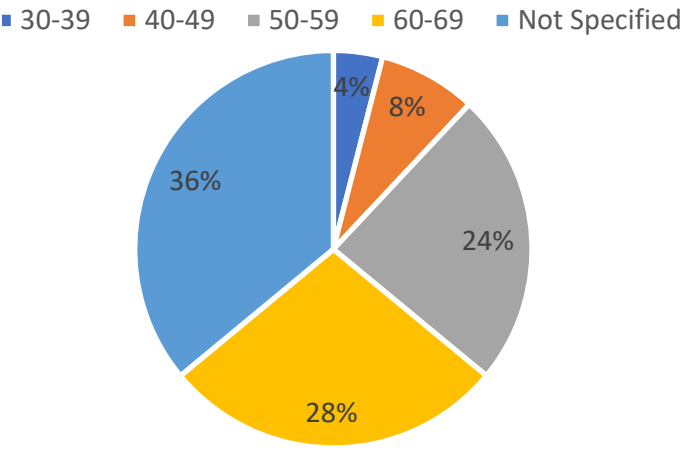


Figure 5. Online Survey Map Contributors' Genders

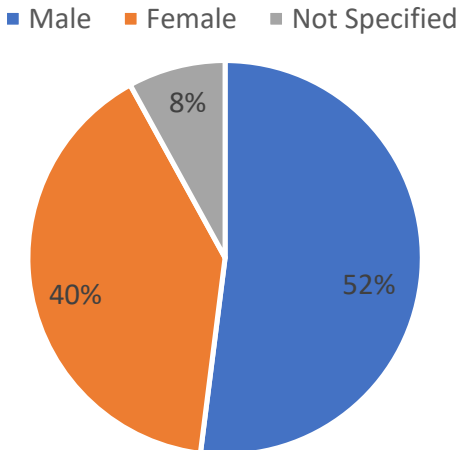


Figure 4. Online Survey Map Contributors' Age Groups

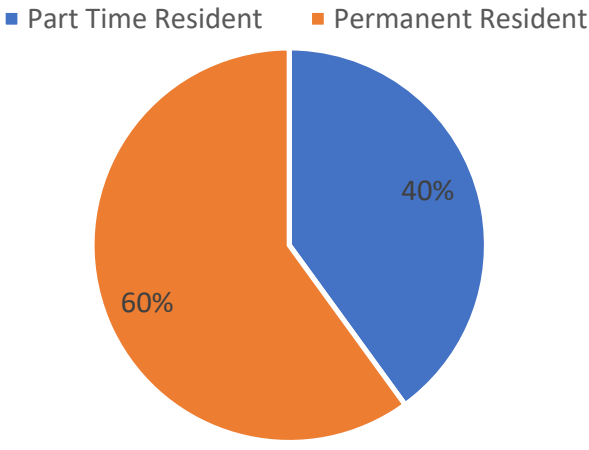


Figure 6. Online Survey Map Contributors' Locations



Figure 7. Online Survey Map Overview - Apollo Bay



Figure 8. Online Survey Map Overview -Skenes Creek



Figure 9. Online Survey Map Overview -Marengo

1.5 Feedback Summary

The following key themes emerged during consultation for Phase 1:

1.5.1 Key Challenges

Climate Change/Erosion

- Addressing erosion and sea level rise which are key challenges for the study area.
- Existing coastal trails and the Great Ocean Road are under threat from coastal erosion and sea level rises. These need to be protected.
- Creating safe havens in times of bushfire, particularly in Skenes Creek.

Tourism

- High tourists volumes which put existing infrastructures under pressure.
- Diversifying tourism offer to encourage multi day visits and build upon the natural features of the area.
- Reducing the complexity and cost associated with obtaining permits to hold events.
- Providing infrastructure and services to meet the needs of increasing tourist demand.

Pedestrian Access

- Providing improved pedestrian links between the towns, the beach, between the shops and foreshore areas and across Great Ocean Road.
- Improving pedestrian safety, all ages access and wayfinding throughout the towns, including for international visitors (i.e. signage).
- Providing safe pedestrian crossings along the Great Ocean Road.

Traffic / Parking

- Reducing traffic speeds within towns. Current speed limits are considered excessive and dangerous.
- Responding to tourist bus congestion and a need for additional bus parking.
- Improving the aesthetics, maintenance and capacity of parking at key beach locations within all three towns.
- Addressing the safety of key intersections along the Great Ocean Road.
- Maintaining the condition of parking areas year round.
- Understanding the impact the increasing number of day visitors have on parking.
- Addressing parking congestion around Pengilley Avenue, particularly at peak times (9am) due to the number of services operating in this area.

Character

- Addressing the clutter of signs along the Great Ocean Road.

Infrastructure

- Adopting an integrated approach to planning and design of the towns.
- Providing toilets in locations that respond to visitor needs and ensuring these are well maintained and signposted (including permanent public toilets in Pascoe Street).
- Reviewing the location of the Recreation Reserve and riding club, which are impacted by flooding.

- Providing open space for the local community which is located away from the foreshore.
- Enhancing the amenity of public spaces.
- Protecting open space from inappropriate uses and development.
- Providing a venue that can cater for large functions and events (including conferences).
- Providing a modern venue that has up to date facilities such as climate control, technology (e.g. video facilities, electric whiteboards, wifi), lighting.
- Finding additional space for specialist consulting services in the health field.

Apollo Bay Foreshore

- Considering the visual and physical impacts of the Surf Life Saving Club.
- Responding to management, jurisdictional boundary and maintenance issues along the foreshore.
- Maintaining the Golf Course.
- Ensuring dog on leash areas are enforced and owners are encouraged to dispose of waste appropriately.
- Considering the visual impacts of new infrastructure along the foreshore.
- Considering potential impacts on the well-used amphitheatre spaces (grass mounds) when designing a new intersection treatment at the corner of Nelson Street and the Great Ocean Road.

Community Services

- Accommodating the growing demand for children’s services, noting that there is a current waiting list at the child care centre which occupies a building with a limited life span.
- Understanding the perceived need for additional community activities, connections and youth services. For example, there is a waiting list for the Kids Arts Program
- Finding a permanent space for maternal and child health services, which has been moved around a number of times in recent years.
- Addressing the lack of mental health services, including perinatal and over 65s, the latter being a growing demographic.

Harbour

- Improving the amenity and capacity of car parking areas.
- Allowing for public access while retaining the authenticity and functionality of the harbour.
- Minimising the impacts of trapped sand on the harbours usability.
- Preserving and celebrating existing aboriginal heritage sites.
- Providing clear and connected pedestrian links between the Harbour and Town Centre.
- Maintaining the primacy of the Harbour as a working port.

1.5.2 Key Opportunities / New Ideas

Climate Change/Erosion

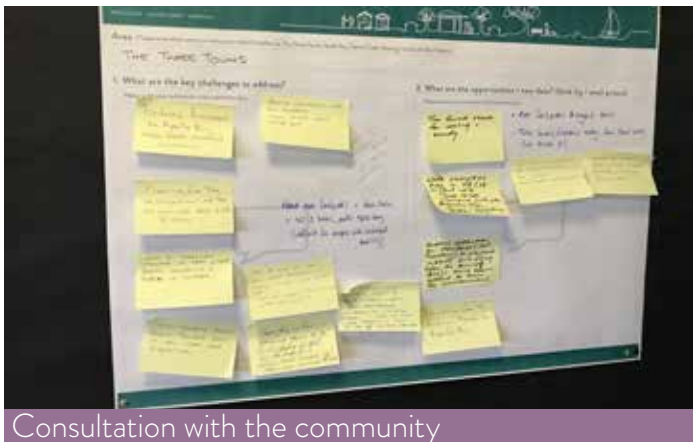
- Mitigating coastal erosion prior to the development of new trails or infrastructure along the foreshore.

Tourism

- Identifying economic opportunities for the three towns in non peak times.
- Investigating the opportunity for a seal / whale viewing platform at Marengo.

Pedestrian Access

- Providing safe and comfortable pedestrian and cycle connections between and throughout the three towns.
- Clearly defining the route of the Great Ocean Walk.
- Providing new trails and paths for locals and visitors including along Barham River (and to Heathfield Reserve), Point Bunbury and Old Coach Road.



Consultation with the community

- Providing a pedestrian link between the Harbour and town centre, around the Golf Club.
- Creating wider footpaths along shopfronts that allow for improved outdoor dining, trading and pedestrian access.
- Making the GOR safer for pedestrians.
- Providing dog friendly spaces, such as a dog park or allocating an area for a dog beach.
- Ensuring new networks support older residents and people with limited mobility, providing clear wayfinding signage with appropriate shading and facilities/street furniture along the way.
- Improving bus stop facilities and street lighting.

Traffic / Parking

- Reducing speeds along the Great Ocean Road when passing through Apollo Bay, Marengo and Skenes Creek.
- Diverting buses and coaches away from the town centre.
- Investigating the roundabout scenario proposed by Regional Roads Victoria.
- Improving the aesthetics and layout of car parking at the foreshore areas.
- Providing alternative bus parking & visitors drop-off areas away from foreshore & Great Ocean Road.
- Providing paid parking for visitors, with locals and rate payers exempt.
- Improving the egress and ingress into the service station.

Character

- Preserving and interpreting aboriginal and fishing history and artefacts, such as the drinking well at the harbour.
- Retaining the existing low scale and natural character of the three towns.
- Enhancing the sense of arrival and welcome signage into the three towns.
- Reviewing the safety, amenity and condition of existing trees along the foreshore and considering a potential succession plan for replacement.
- Providing additional tree planting for amenity and to reduce urban heating. Preferably replacement species to be native.

Infrastructure

- Investigating the need for an additional multi-purpose function spaces that can cater for larger events.
- Investigating the need for additional children’s play areas.
- Investigating upgrades to the Senior Citizens Centre to accommodate additional facilities.
- Building a new Children’s Services Hub to accommodate maternal and child health services, childcare, kindergarten, playgroup, and additional meeting space. Ensuring new facilities consider the impact on existing services.
- Completing the enclosure of the swimming pool.
- Giving consideration to the tourist nature of the town when designing service provision, such as rubbish collection after the weekend tourist rush.

- Upgrading / expanding the Surf Life Saving Club to meet current standards and to allow for the provision of additional public toilets.
- Opportunity to share / consolidate community facilities.
- Providing additional infrastructure within the foreshore to allow for events, markets etc (i.e. power boxes, water)
- Upgrading and increasing public toilets.
- Providing a consistent approach to waste management in public spaces (i.e. clearly signed domestic and recycling bins, in convenient locations).
- Improving facilities for water sports along the Barham River i.e. kayaking.
- Relocating the Recreation Reserve and expanding the adjacent camp ground.

Community Services

- Identifying the area around Pengilley Avenue, including Great Ocean Health, the school, kindergarten and other community services in this precinct, as a “Community and Health Hub”.
- Creating a precinct plan for the “Community and Health Hub” which addresses car parking and pedestrian linkages.

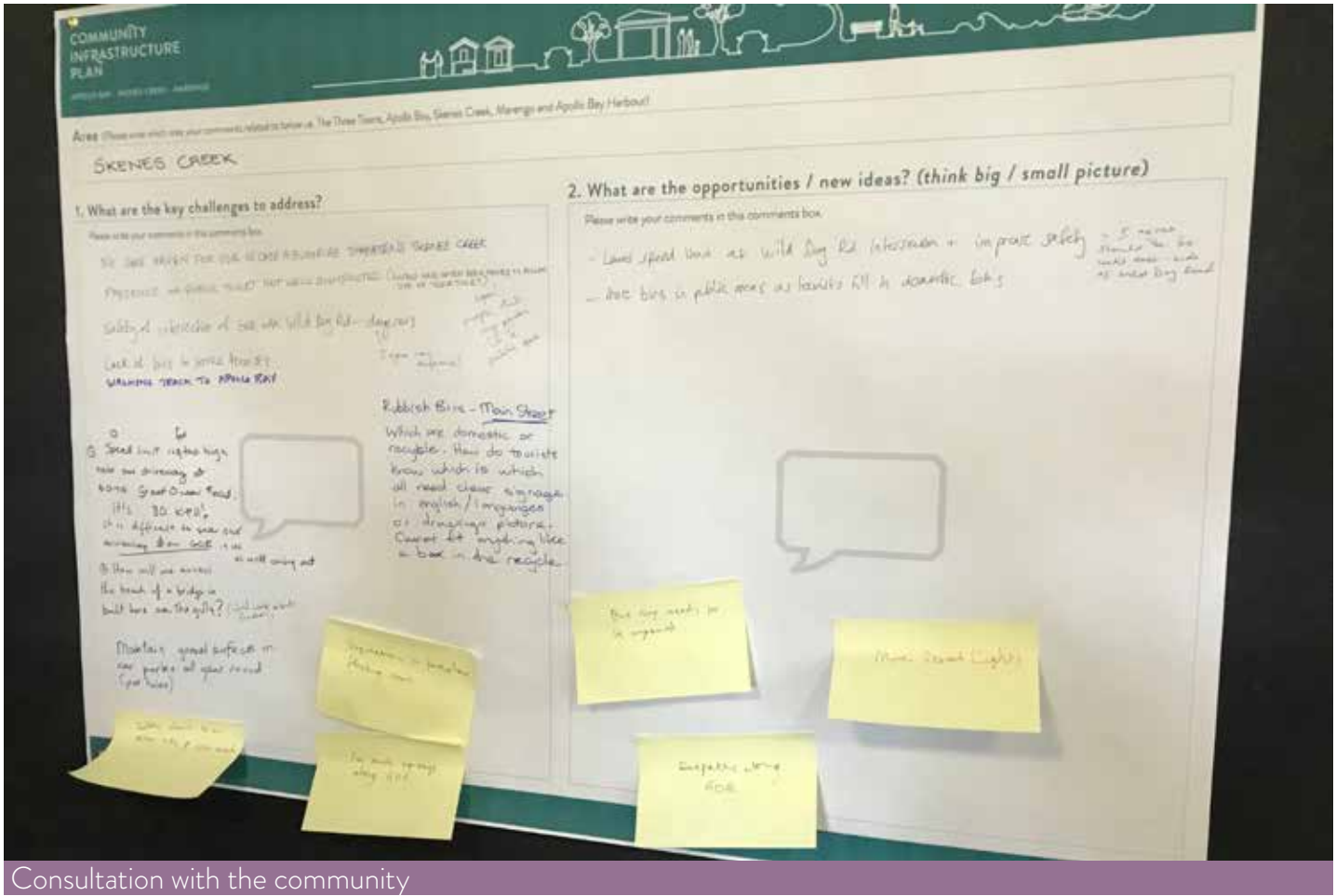
Foreshore

- Improving the visual appeal and ongoing maintenance of foreshore areas.
- Increasing visual and physical links to the beach.
- Providing additional facilities such as tables, chairs, bins, bbq’s etc.

Harbour

- Ensuring the commercial viability of the harbour.
- Improving dredging to ensure sand levels don't impact harbours usability.
- Celebrating the fishing and aboriginal heritage of the site through interpretation. This could incorporate new technology such as augmented reality.
- Potential for additional bus parking.
- Potential for a maritime museum, which may also include interpretation of aboriginal heritage.
- Providing additional public toilets at the Fishermen's Co-Op.
- Improving pedestrian access along the waters edge and along the street to Point Bunbury and the car parking area.
- Making the harbour area a recreational, passive, reflective and publicly accessible space.
- Improving facilities for visiting boats.
- Supporting the Golf Club to implement their redevelopment plans.
- Providing better pedestrian connections from the Harbour to the town.

Where appropriate and relevant, this feedback will be considered as part of the development of the CIP.



Consultation with the community

1.6 Previous Consultation

It should be recognised that extensive community consultation has been undertaken in Apollo Bay, Skenes Creek and Marengo prior to the CIP process. Engagement has been undertaken in developing the:

- Special Use Zone for the harbour precinct;
- Economic Development Strategy;
- Tourism Traffic and Parking Study;
- Apollo Bay Coastal Protection Study; and
- Great Ocean Road Action Plan.

The above engagement activities have yielded significant community feedback on a range of issues and opportunities within the area. Where appropriate and relevant, this feedback will be considered as part of the development of the CIP.

APPENDIX

Meeting Minutes - Business
Breakfast and Open House
Notes

Meeting Minutes

Subject	Business Breakfast and Open House Notes	Date	19 July 2019
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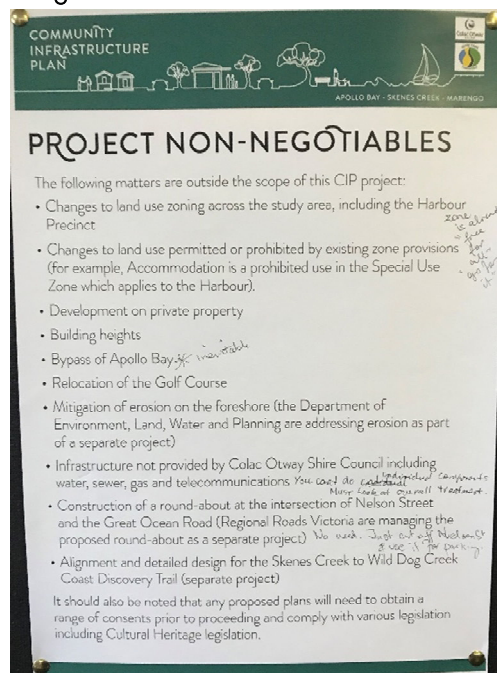
All Comments

Project Non Negotiables

Poster Comments

- Zone is already "free for all", "go for it".
- Bypass of Apollo Bay (inevitable).
- Infrastructure. (You can't do individual components. Must look at overall treatment).
- Construction of a roundabout at the intersection of Nelson Street. (No need. Just cut off Nelson Street and use it for parking).

Image



The Three Towns

What we know Poster Comments

- Foreshore is rapidly eroding.
- @ holiday time it's too busy for meetings.
- Concerns about what that the new boardwalk will look like. Concerned about any potential barriers or hand rails that would affect the views.



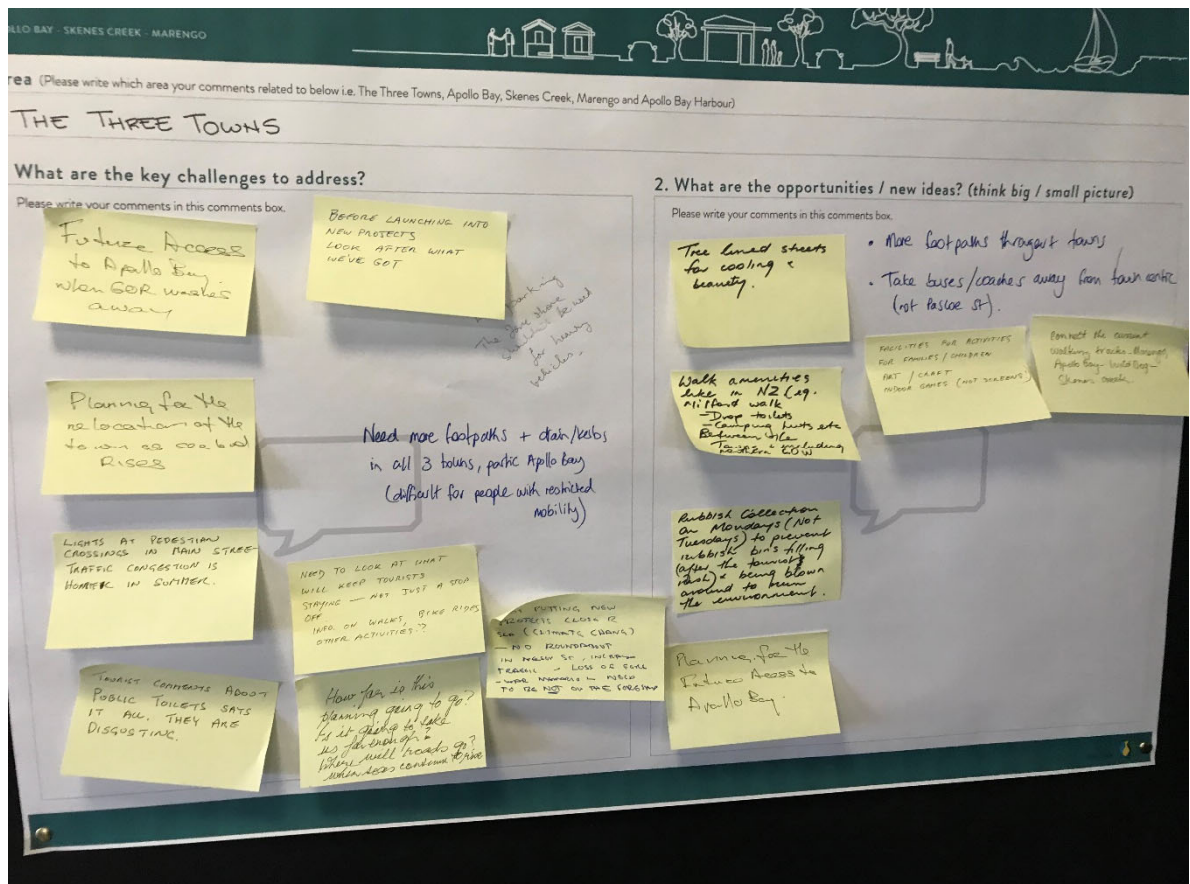
1 – What are the key challenges to address?

- Future access to Apollo Bay when GOR washes away.
- Planning for the relocation of the town as sea level rises.
- Lights at pedestrian crossings in main street. Traffic congestion is horrific in summer.
- Tourist comments about public toilets says it all. They are disgusting.
- Before launching into new projects look after what we've got.
- Bus parking. The foreshore shouldn't be used for heavy vehicles.
- Need more footpaths and drain / kerbs in all 3 towns, particularly Apollo Bay (difficult for people with restricted mobility).
- Need to look at what will keep tourists staying – not just a stop off. Info on walks, bike rides, other activities??
- How far is this planning going to go? Is it going to take us far enough? Where will roads go? When seas continue to rise.
- Not putting new projects close to sea (climate change) – no roundabout in Nelson St, increases traffic – loss of GOR – War Memorial – Need to be not on the foreshore.

2 – What are the opportunities / new ideas?

- Tree lined streets for cooling and beauty.
- Walk amenities like in NZ (e.g. Milford Walk). Between the towns and including northern GOW.
 - drop toilets
 - camping huts etc
- Rubbish collection on Mondays (not Tuesdays) to prevent rubbish bins filling (after the tourist rush) and being blown around to ruin the environment.
- Planning for future access to Apollo Bay.

- More footpaths throughout towns.
- Take buses / coaches away from town centre (not Pascoe Street).
- Facilities for activities for families / children. Art / craft. Indoor games (not screens).
- Connect the current walking tracks – Marengo – Apollo Bay – Wild Dog – Skenes Creek.



Notes from discussions – Danielle

BUSINESS BREAKFAST

OPEN HOUSE

- Biggest issue facing the area is erosion.
- Mitigation of erosion required prior to providing additional tracks i.e. rock walls. Fence and mesh along track unsightly.
- Current trails are trying to provide for too many uses.
- All abilities access to be provided, where possible i.e. DDA compliance.

Skenes Creek

What we know Poster Comments

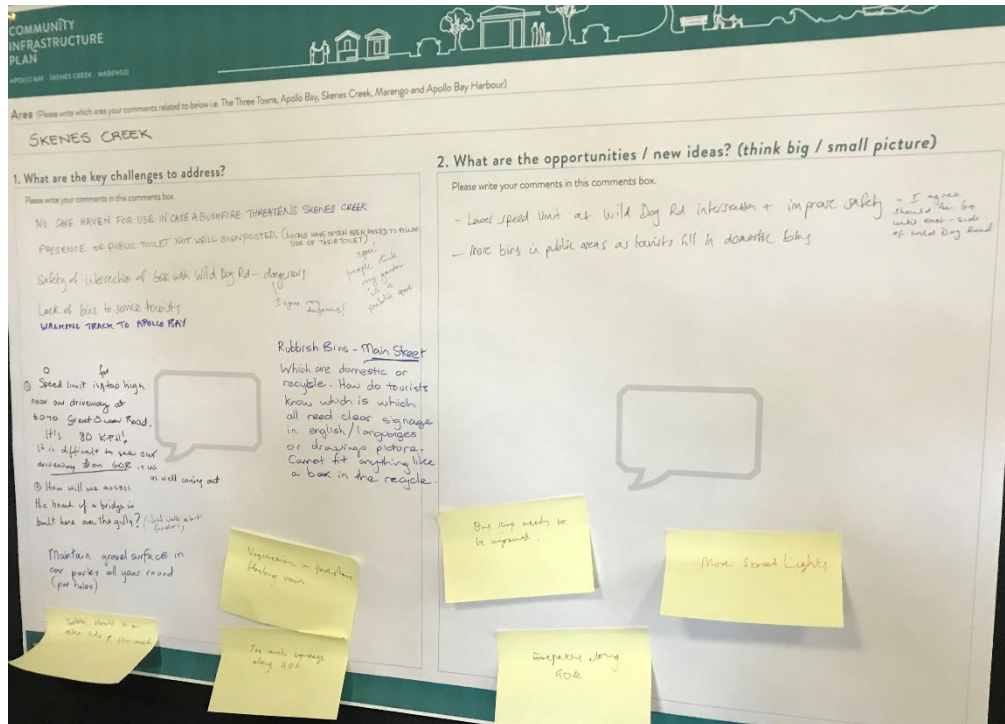
- Pot holes? Bad road surfaces and open drains
- Loop trail – Hickeys Cutting and Old Coach Road.
- We need proper public toilets for bus loads of people.

1 – What are the key challenges to address?

- No safe haven for use in case a bushfire threatens Skenes Creek.
- Presence of public toilets not well signposted (locals have often been asked to allow use of their toilet). (agree! People think any garden is public space).
- Safety of intersection for GOR with Wild Dog Road – dangerous. (I agree very dangerous!)
- Lack of bins to service tourists.
- Walking track to Apollo Bay.
- Rubbish Bins – Main Street. Which are domestic or recycle. How do tourists know which is which? All need clear signage in English / languages or drawings picture. Cannot fit anything like a box in recycle.
- Vegetation in foreshore blocking views.
- Too much signage along GOR.
- Toilets should be on the other side of the creek.
- Maintain gravel surface in car parks all year round (pot holes).
- Speed limit is far too high near our driveway at 6070 Great Ocean Road. Its 80KPH!! It is difficult to see our driveway from GOR and us as well coming out.
- How will we access the beach if a bridge is built here over the gully? (Just walk a bit further!).

2 – What are the opportunities / new ideas?

- Lower speed limit at Wild Dog Rd intersection and improve safety. (I agree should be 60 until east-side of Wild Dog Road).
- More bins in public areas as tourists fill in domestic bins.
- Bus stop needs to be improved.
- More Street Lights.
- Footpaths along GOR.



Notes from discussions – Danielle

BUSINESS BREAKFAST

- Path to Apollo Bay
 - Approx. 45minute walk. Referred to Victor Harbour as a precedent example.

OPEN HOUSE

- Caravan Park - private lease. Considered to have more value as public land.
- Potential for a brewery at Skenes Creek.
- Dog friendly beach. Need for signage a receptacle to avoid litter.
- Need to provide signage regarding rips at beach. Potential for outpost for SLC here to patrol beach.

Marengo

What we know Poster Comments

- The boundaries of the CBD should be firmed up for SAFTEY and social benefits of having a functioning town HUB.

1 – What are the key challenges to address?

- Lights along pathway from Marengo to Apollo Bay. (yes). (make it accessible for families to use).
- Fix pot holes along pathway from Marengo to Apollo Bay. (yes!!!).
- Signage telling people where Great Ocean Road Walk starts.
- Fix pot holes in carparks.
- Poor visual amenity of beach carpark / entrance to caravan park.
- Power should go underground. Remove ugly poles. High winds cause overhead wires to sway dangerously. So, a serious safety issues, as well as being very unsightly.
- Need toilets in the area.
- The Council broke a promise that the Marengo Caravan Park was only to be temporary until a permanent site was established in town. That was when a strip camping was stopped along the foreshore.
- The toilet block then was for public use and the point as a crown land VISTA POINT for the reef and the historical quarry site adjacent.

2 – What are the opportunities / new ideas?

- Develop / formalise carpark at beach and improve visual amenity of this area.
- Seal viewing platform with telescope.
- Keep it natural.
- Pot holes are horrendous.
- More people use the toad to Mariners Falls every day. Pot holes are inescapable death traps.
- Need public toilet that is relevant to GOR.

COMMUNITY INFRASTRUCTURE PLAN
APOLLO BAY, SKENES CREEK, MARENGO

Area (Please write which area your comments related to below i.e. The Three Towns, Apollo Bay, Skenes Creek, Marengo and Apollo Bay Harbour)

MARENGO

1. What are the key challenges to address?
Please write your comments in this comments box.

Pathway - lights along pathway from Marengo to Apollo Bay ^{yes yes!!!}
 - Fix potholes along pathway from Marengo to Apollo Bay.
 - signage telling people where Great Ocean Walk starts → Fix potholes in carparks ^{Make it accessible for families to use}
 - Poor visual amenity of beach carpark / entrance to caravan park
 - Power should go underground. Remove ugly poles. High winds cause overhead wires to sway dangerously. Serious safety issue, as well as being very unsightly.
 Need toilets in the area.

The Council have the promise that the Marengo caravan park will only be temporary until a permanent site has been established on the reserve. The site is a public reserve and the council has a duty to ensure the site is suitable for public use. The point is a crown land site. The council has a duty to ensure the site is suitable for public use. The point is a crown land site. The council has a duty to ensure the site is suitable for public use. The point is a crown land site.

2. What are the opportunities / new ideas? (think big / small picture)
Please write your comments in this comments box.

- Develop/formalise carpark at beach + improve visual amenity of this area
 - Seal viewing platform with telescope. Keep it natural
 Potholes are horrendous
 More people use the road to Marengo falls every day. Potholes are inevitable death traps
 NEED PUBLIC TOILET THAT IS RELEVANT TO CAR.

Notes from discussions – Danielle

BUSINESS BREAKFAST

- Fix potholes
- Potential to provide a continuous gravel path from Apollo Bay with lighting.
- Great Ocean Road – provide connection through caravan park.
- Opportunities for public art / sculpture.
- Opportunity to improve access to surf beach including path and lighting.
- Opportunity to improve signage along the GOR Walk.
- Heathfield Reserve – Crown land / floodplain located between Marengo and Apollo Bay. Potentially need to build a bridge or divert access due to flooding.

OPEN HOUSE

- Potential opportunities for whale watching.
- Seal colony located here. Potential to provide a viewing platform.
- Opportunity to formalise car parking area near beach.

Apollo Bay Harbour

What we know Poster Comments

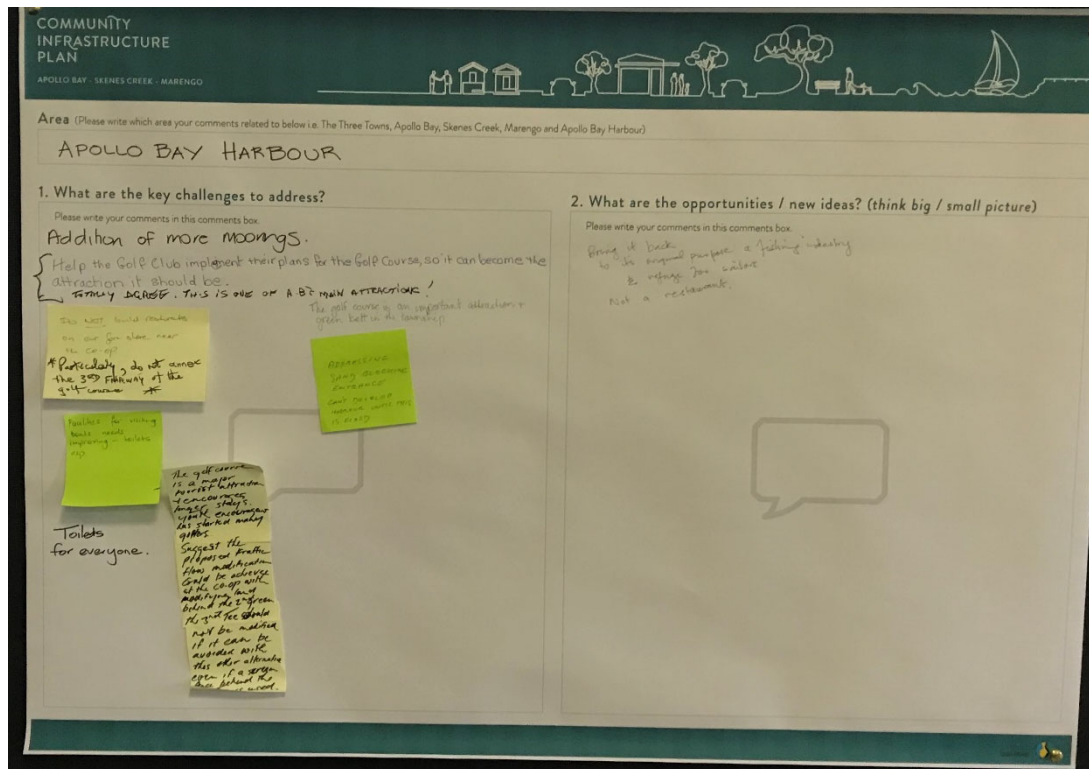
- Harbour is a work site. The whale watching platform is a LIE.
- '*There are opportunities to expand harbour based activities...*' (No!).
- All historic features in the town! What little there is should be maintained and protected for future generations.
- Fresh water site 'springs' neglected and disrespected.

1 – What are the key challenges to address?

- Addition of more moorings.
- Help the Golf Club implement their plans for the Golf Course so it can become the attraction it should be. (Totally agreed. This is one of A.B. main attractions!)
- The golf course is an important attractions and green belt in the township.
- Do NOT build restaurants on out foreshore near the co-op (particularly, do not annex the 3rd fairway of the golf course *).
- Facilities for visiting boats needs improving – toilets esp.
- Toilets for everyone.
- Addressing sand blocking entrance. Can't develop harbour until this is fixed.
- The golf course is a major tourist attraction and encourages longer stays. Youth encouragement has started many golfers. Suggest the proposed traffic flow modification could be achieved at the co-op with modifying land behind the 2nd green> The 3rd tee should not be modified if it can be avoided with this other alternative even if a screen fence behind the 2nd tee is used.

2 – What are the opportunities / new ideas?

- Bring it back to its original purpose: a fishing industry and refuge for sailors. Not a restaurant.



Notes from discussions – Danielle

BUSINESS BREAKFAST

- Potential for restaurant / food offering.
- Public Art – drawing on nature, history of timber industry – wood sculpture.
- Well loved.
- Working harbour – people enjoy its 'rawness'.
- Potential for a museum to educate the public on its heritage. This could incorporate new technology such as AR. History could draw on timber heritage.
- Funding for a seat bin (\$5000) has been raised by a local boy. Planned for harbour area.

OPEN HOUSE

- Could benefit from picnic tables and bbq space.
- Fish Co-op development proposal for 2nd storey. Not considered to impact views.
- Potential to limit vehicular access for co-op to rear and allow pedestrian access along waters edge only. Disabled parking could also be allowed for.
- Need to provide toilets near fish co-op.
- Potential to provide bus parking at harbour.
- Outer breakwater provides a great walk, while inner breakwater is used for fishing.
- Opportunity to connect the harbour to the town centre, along the edge of the golf course.
- Opportunity to widen street for pedestrian access to Point Bunbury and car parking area.
- Potential for a maritime museum, similar to Port Fairy and Warrnambool. This could also include interpretation of aboriginal heritage.

Apollo Bay

What we know Poster Comments

- *'Coastal dunes however prevent continuous view to the water'*. Rubbish! They are natural and essential.
- *'The foreshore....'* It has not been planned at all. Its been grabbed for essential community infrastructure.
- *'Walking and cycling connections....disjointed and could be improved...'* That's the job of info centre.
- Consider lowering the dunes thus expanding open space which is becoming increasingly important to accommodate greater visitor / holiday makers numbers.
- Definitely need designated parking spaces for buses and more comfort stations – these are inadequate at present and will become even more so in the future.
- Must retain maximum space to cater for increase in use by tourist's holiday makers etc.
- Direct traffic around main street and make it more pedestrian friendly should be a priority.
- *'The opportunity to re-route traffic along Pascoe Street...'* Yes! (should be definitely considered). (then you must put in zebra crossings) (Keep traffic away from Main Street).
- Mark spaces on footpath for retailers to display their goods.
- *'Walking and cycling connections...'* Not very friendly for wheelchairs, walking frames etc.

1 – What are the key challenges to address?

- Public toilets
 - More
 - More \$ to maintain
 - Yes
- Erosion is a challenge and must be addressed.
- Paid Parking. Locals / Ratepayers exempt. (Yes!)
- Shire \$ for public open space ? open space - COS manage in A/B?
- Roundabouts in Main Street (not needed – other alternatives must be considered). (will cause traffic on GOR to bank up for km's).
- Service Station (petrol) - entry / exit
- Add more power boxes to foreshore for venders to use during markets and events.
- Replacing dying trees along coast / foreshore (i.e. replace cypress).
- Tourism that encourages longer stays and builds on our natural environment – i.e. walks, bird hides, Wildlife Wonders a great initiative.
- Extra signage and additional toilets for tourist buses is essential.
- Handy bus parking is to be supported and encourage ?? to council and foreshore to achieve this.
- Place a \$ levy on all tourist bus travellers to support the infrastructure. (a must). (most definitely).
- Clearly label domestic / recycle rubbish bins, cannot fit a box into recycle bins.
- Suggest shire reps DELWP etc take a trip to Tasmania to see the amazing way they have dealt with most of the challenges that we face here.

2 – What are the opportunities / new ideas?

- Move Rec. Reserve to old tip site at Marengo. (opportunity and redevelop the camping reserve to a much better offer and income earner).
- More tables and chairs in foreshore for people to eat.
- Better direction for cars leaving VIC / surf club car park to stop right hand turn onto GOR.

- More rubbish bins in the foreshore.
- More development of existing public space facilities – currently manys sites undeveloped. (maintain existing space NOT decrease it).
- Create revenue sources along foreshore i.e. paid parking and toilets.
- Protect the existing pathway along beach side of GOR to Wild Dog Creek from coastal erosion.
- Toilets required out back of town.
- Make Rec Reserve the preferred camp spot – at least TOILETS are there.
- Fine litter bugs on beach.
- No reserve infrastructure placed on rapidly diminishing ? land on foreshore.
- The dunes provide a weedy? variety of experiences for visitors.
- Several pedestrian bridges linking foreshore and shopping strip on GOR.
- Walking track to boat ramp.
- Immediate need for foot paths in A/Bay, Marengo and Skenes Ck. Kerbing, drainage and made roads essential in all these areas.
- User pays for public toilets. (no way!! Encourage visitors) (Do you want to pay for public toilets whenever you visit another town??)
- Properly planned bus / coach depot which included toilets.
- Wheel chair accessible paths.
- New trees along coast to replace cypresses as they are removed.
- Introduce coastal street trees into streets heading west of Pascoe St.
- Facilities for walkers along the GOR Walk i.e. shelters, ??, bbq.
- New artificial reef to reduce wave action on beach.

- Opportunity for walking trails along Barnham River – loop trail to connect to school.
- Trails to be multipurpose and access for all ages.
- Pedestrians crossing is unsafe at info centre bus stop.
- Need to improve awareness of road rules and pedestrian crossing points.
- Vehicular Access
 - Access to the service station is a problem.
 - One way at Thompson and Hardy Street would not be ideal as this may impact residential streets.
- Golf Club
 - Currently have a 21-year lease. This was renewed 4 years ago.
 - Future plans prepared by Land Dot / Rick Cullinan.
 - Proposal includes path around the Golf Course, linking the harbour and town centre and around Point Bunbury. This would also for golfer and public access. Money has been allocated by the golf club for the provision of this infrastructure (for 20 years), as part of lease arrangement. Unsure where money has been spent.
 - 9th hole located along Nelson Street. Recently improved.
 - Parking is provided along Nelson Street. Fencing here is low bollards. A proposal for mesh along this edge was not supported by Council (potentially due to views).
 - Operate youth training for kids 5-12.
 - Introduced a new non-competition membership which has increased numbers.
 - Golf course / club used by community groups. Club house can be hired out while a wedding is being held on the golf course in October.
 - A beacon has recently been provided in the golf course lease area near Point Bunbury. Without mesh protecting this, it could be at risk from stray golf balls.
 - Golf course edge along Point Bunbury / car park area has been planted over the years with additional tree and shrub planting.
 - It was proposed previously to relocate the golf course. As such land was purchased near Barnham River. This however never went ahead, and the land was acquired by Barwon Water.
- Surf Club
 - Women's facilities need to be upgrades
 - Potential for a viewing deck / outpost on beach.
- Roundabout
 - One-way to be considered as part of the proposal for the roundabout. Parking is at capacity and therefore impacts on parking will need consideration.
- Tourism
 - People often stop along Nelson Street to take photos of the adjacent agricultural landscape.
 - Sunsets and sunrises provide an attraction for overnight stays.
- Heritage
 - Old cable station provides the current location of the museum. Could be moved into more publicly accessible space.

OPEN HOUSE

- Foreshore
 - Need a consistent approach to the foreshore – funding, maintenance and aesthetics.
 - Beautification of area required.
 - Need to make better use of spaces provided.

- Playground considered great, although opportunity to provide more seats.
- Potential to provide pedestrian bridge across GOR to improve access between foreshore and shops.
- Landscape and views are important. Potential to 'open up' dunes.
- Character
 - Small community and relationship to landscape important.
- Barnham River
 - Used for kayaking.
 - Potential to provide path access along. A lot of the land here is public. Connect to Heathfield Reserve. Good launching spot for kayaks and boats.
- Recreation Reserve
 - Camping area needs to be redeveloped.
 - Ovals are low lying – flooding is an issue.
 - Opportunity to extend camping areas if football ovals relocated.
- Vehicular Access
 - Service station access dangerous.
 - Rerouting of GOR along Pascoe Street supported. Would provide more passing traffic along Pascoe Street for shops located here.
 - Lower speed limit (40km/h) could enhance pedestrian access across the GOR.
- Roundabout
 - Not supported.
- Pedestrian Access
 - Need to make it safe for pedestrians to cross streets (Pascoe Street and GOR).
 - Opportunity to widen footpath along Collingwood Street.
 - Connect harbour to town centre along Nelson Street.
 - Opportunity to pedestrianise Collingwood Street.
- GOR Walk
 - Extend around Point Bunbury.
 - Improve signage and provide additional facilities such as toilets along its route.
- Bike Access
 - Could extend bike ride out to Marnier's Falls
 - Amy Gillet Ride – September
 - Cadel Ride – February
 - Provide a range of loop trails
- Signage
 - Consider signage in other languages to assist overseas visitors. Could also use pictures rather than words.
- Toilets
 - Need to provide additional toilets and improve maintenance.
- Dogs on beach
 - Issue with dogs 'doing their business' on the beach.
 - Potential to limit dogs. Other alternatives include provision of receptacle, and the enforcement their use and of on lease areas.
- Bus Parking

- Mini vans used for self-touring visitors.
- One business provides only for tourist buses.
- IGA
 - Potential to improve presentation, including adjacent streets.
- Surf Life Saving Club
 - Would like to expand in their current location.
 - Proposal will include café and toilets for visitors.
- Rubbish Bins
 - Needs to be a consistent approach to the provision of bins i.e. separate organic, recycling and domestic waste.
- Landscape
 - Replant existing trees with indigenous vegetation.
- Climate change
 - Erosion is a big issue.
- Tourism
 - Be careful not to rely purely upon this industry. Support for alternative industries and uses such as artists should be provided. Food and wine is another industry in the region that should be supported. Farm stays, paddock to plate, public gardens etc.
- Golf course
 - Should be retained in its current location.
- Other destinations
 - Mariner's lookout
 - Mariners falls – great location