

**2018 Victorian Councils Survey**  
**Colac Otway Shire Tailored Questions Verbatims – Sealed Local Roads of Concern**

Postcode	Q2Y Rating	CY1 Other Specify
3249	Average	
3251	Poor	
3250	Average	Aireys Street Forrest street Sinclair Street Armstrong Street
3249	Very Poor	Forrest Road
3249	Average	
3250	Poor	Main St Colac
3233	Poor	Karlson Street
3250	Poor	Rossmayne Road Wallace Street (an awful roundabout)
3250	Very Poor	Miller Street Bromfield St where woolworths is
3250	Good	
3250	Very Poor	
3249	Can't say	
3250	Average	Campse Road is closed and need to turn around to get back on it once you past railway tracks
3250	Good	
3250	Poor	Scotts Street
3322	Poor	Simpsons
3250	Average	Forest Road
3249	Poor	Gravel roads out of the town centre
3236	Very Poor	Pipeline Road
3250	Poor	
3249	Poor	Kawarren East Road
3250	Very Poor	Morrison street

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Postcode	Q2Y Rating	CY1 Other Specify
3237	Poor	Old Coach Road, Yuulong Road
3250	Poor	Cants Road
3250	Average	
3250	Very Poor	
3249	Poor	
3233	Very Poor	Point Avenue
3250	Poor	
3250	Good	
3242	Average	
3250	Average	Colac coast, colac-otway princess highway rd, general roads in the town
3250	Poor	Forrest street
3249	Very Poor	Birecarcy Road
3250	Very Poor	
3249	Good	
3250	Poor	Murray Road Cants Road both sealed and unsealed parts
3233	Poor	Hardy Street, Apollo Bay
3250	Poor	Murray Streett (especially around mcdonalds and kfc)
3249	Poor	
3242	Average	Apollo Road
3250	Average	
3250	Average	
3250	Good	
3250	Very Poor	Stewart Sreet (colac)
3236	Poor	
3249	Poor	

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Postcode	Q2Y Rating	CY1 Other Specify
3251	Very Poor	
3237	Average	Lavers Hill Road Beech Forrest
3233	Average	
3250	Poor	Fyans Street
3250	Poor	
3250	Poor	Main Street Harris Road
3250	Very Poor	Connor Street Princess Highway Colac West
3250	Average	
3250	Very Poor	Colac to Timboon
3249	Good	
3233	Poor	
3242	Poor	
3250	Poor	Barongarook Road
3242	Poor	
3251	Poor	Cressy - Winchelsea Road Grassyvale Road
3236	Average	Station Street Grant Street
3233	Poor	Waldon Creek Road
3238	Very Poor	Hordernvale
3250	Very Poor	Flaxmill Road Marriner Road
3249	Very Poor	gold hole road
3250	Average	
3238	Poor	No roads in particular just overall roads / gravel road is good that have tourists coming

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Postcode	Q2Y Rating	CY1 Other Specify
3243	Very Poor	Wallaces Road Barwon Downs All dirt roads needs servicing
3249	Very Poor	Warrion Beeac Road Rossmoyne Road Ryans Lane
3250	Poor	
3239	Poor	Yeo - Colac where the street goes through
3249	Poor	Ryan lane Corangamaite Lake Road
3233	Good	
3233	Very Poor	
3249	Good	
3239	Very Poor	Hinterland
3251	Good	
3233	Poor	Murray Street Apollo Bay
3250	Average	Armstrong Street Murray Street very dangerous intersection - no traffic lights
3250	Very Poor	Pound Road Hearn Street
3249	Average	Murray Street/ any other road that goes off princess to great ocean road//
3250	Average	Sinclair Street
3250	Very Poor	Murray Street
3250	Poor	Grant St, Colac
3233	Average	Colac Stephdore road
3233	Poor	Old Coach Road, Skens Creek
3251	Average	Winchelsea Road - To thin speed limit too high for the size of the rd
3249	Poor	Wild Dog Road

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Postcode	Q2Y Rating	CY1 Other Specify
3250	Poor	
3236	Poor	actually was thinking of vicroads- thinks that the sealed local roads are ok
3249	Poor	Shorts Road
3233	Very Poor	Thompson St, Apollo Bay
3239	Poor	King Track
3249	Average	Russell Lane Russell Road Ryans Lane Bullock Swamp Road - road edges are all bad, pot holes need to be fixed
3250	Average	
3249	Poor	Colac Lavers Hill Road Forest Road Underwoods Road Colac
3249	Average	yaradeen road between old yarra road and yarradeen road and the start of collins road - theyre the main ones
3249	Very Poor	Colac-Simpson Road Cobden Road
3250	Good	
3233	Average	Murray Street
3237	Average	
3238	Average	Blue Johanna Road
3251	Poor	
3239	Very Poor	
3249	Average	
3233	Average	Apollo Bay - Rorrest Road
3242	Poor	
3250	Poor	Irrewillipe Road

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Postcode	Q2Y Rating	CY1 Other Specify
3250	Poor	Skene street Grant Street Sinclair Street South Pound Road
3250	Average	Main Street Elliminyt corner of Bromfield and Hart Street
3249	Poor	
3250	Average	Colac-Apollo Bay Road Princess Highway
3249	Poor	Nalingal Road
3242	Very Poor	
3250	Average	
3249	Poor	
3233	Poor	Apollo Bay
3249	Very Poor	Old Yeo Road
3250	Good	
3242	Poor	Roadknight Road
3249	Poor	
3250	Poor	
3233	Very Poor	Streets of Apollo Bay
3251	Poor	Weering School Rd Eurack Rd Corangamite Road
3233	Poor	
3250	Very Poor	Forrest Street
3241	Average	Cressy Road
3233	Average	

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Postcode	Q2Y Rating	CY1 Other Specify
3250	Poor	Cape Otway Road Carlisle Road Colac to Beeac Road
3239	Poor	Moomowrong road
3243	Poor	Gerangangte Road
3250	Average	
3233	Average	Ocean Road
3250	Poor	
3250	Very Poor	
3250	Poor	Western Hearn street Skene Street
3250	Good	
3236	Poor	
3233	Very Poor	
3322	Poor	Colac Cressy Road
3250	Very Poor	
3236	Poor	Meadowwell Rd
3233	Poor	
3250	Average	Cants Road
3249	Average	
3250	Average	Armstrong Street Sinclair Street South
3249	Very Poor	the rural ones
3251	Average	James Lang Road Ondit Road
3250	Poor	Murray Street
3238	Average	

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<b>Postcode</b>	<b>Q2Y Rating</b>	<b>CY1 Other Specify</b>
3242	Good	
3233	Good	
3250	Very Poor	
3233	Poor	
3250	Very Poor	
3249	Poor	
3233	Poor	Skene Creek
3250	Poor	Fyans Street
3249	Good	
3250	Good	
3233	Poor	
3250	Good	
3249	Poor	
3250	Poor	
3250	Poor	
3243	Very Poor	Division Road Murroon Road McPadden Road Bush Road
3250	Very Poor	Main St Elliminyt



**2018 Victorian Councils Survey**  
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Postcode	Q2W Rating	CY2 Other Specify
3249	Poor	South Dreeite Road Tait Road were both unsealed and very rough
3251	Average	Irrewarra and Beeac to cressy
3250	Average	
3249	Very Poor	
3249	Average	Edwards Road Priggs Road
3250	Poor	Armstrong Street Colac
3233	Poor	Tiger Lane
3250	Very Poor	alvie / woolwool / south dreeite
3250	Good	
3250	Very Poor	the one near the primary school near railway line
3250	Very Poor	
3249	Poor	Fry Road Carlisle Road Mcdonalds Track Wonga Road Lower Lardnar Road Ridge Road Bull Hill Road
3250	Average	Campse Road is half sealed and unsealed
3250	Average	Timboon Road
3250	Poor	Egan Street
3322	Poor	
3250	Poor	
3249	Average	Gravel roads in the area
3236	Very Poor	Pipeline Road

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Postcode	Q2W Rating	CY2 Other Specify
3250	Poor	Princess Highway Colac Road
3249	Poor	Frys Road Kawarren East Road
3250	Very Poor	all unsealed roads
3237	Poor	Morris Track, Lavers Hill
3250	Poor	near armstrong rd
3250	Average	
3250	Very Poor	Queen Street
3249	Poor	
3233	Very Poor	Point Avenue
3250	Poor	
3250	Very good	
3242	Poor	Beal Street
3250	Average	
3250	Poor	
3249	Very Poor	
3250	Very Poor	Gellibrand-Carlisle Metawell Phelps Rd
3249	Average	Bushby's road up to Lavers Hill road (can't remember name)
3250	Poor	
3233	Poor	
3250	Poor	roads around elliminyt
3249	Very Poor	Scotts Road Wool wool
3242	Very Poor	
3250	Very Poor	Old Way Road

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Postcode	Q2W Rating	CY2 Other Specify
3250	Poor	Colac-Forest Road
3250	Average	Hesse street
3250	Very Poor	
3236	Poor	Maher Road, Barwon Downs
3249	Poor	
3251	Very Poor	
3237	Average	
3233	Average	Montrose Avenue Bass Crescent Montrose Avenue
3250	Poor	Mooleric Road
3250	Poor	
3250	Poor	
3250	Very Poor	Cants Rd Amongst others
3250	Good	
3250	Very Poor	
3249	Average	Lavers Hill, Beach Forrest Road
3233	Average	Maringo Beach car parking spaces
3242	Average	Dunlops Road
3250	Poor	Baroongarook Road
3242	Very Poor	Aireys Resereve Road
3251	Very Poor	Hartney Road Pierces Road South Cundair Road
3236	Average	
3233	Average	Barham River Road
3238	Very Poor	all of them

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Postcode	Q2W Rating	CY2 Other Specify
3250	Can't say	
3249	Very Poor	Gold Hole Road
3250	Average	the highway
3238	Good	
3243	Very Poor	
3249	Very Poor	Warrion Beeac Road
3250	Very Poor	otway
3239	Good	
3249	Poor	Ratts Ray Road Taits Road
3233	Average	Great Ocean Rd
3233	Very Poor	
3249	Average	Bourkes
3239	Very Poor	Queen St, Mary Road
3251	Average	Factory Road
3233	Average	
3250	Average	
3250	Poor	
3249	Good	
3250	Poor	
3250	Poor	
3250	Average	
3233	Poor	Barham River Road
3233	Poor	Old Coach Road, Skene Creek
3251	Can't say	
3249	Poor	Wild Dog Road

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Postcode	Q2W Rating	CY2 Other Specify
3250	Poor	all of the roads
3236	Poor	Grant Street service road Callingnang Crescent and road
3249	Poor	
3233	Very Poor	Barham Rd, Apollo Bay
3239	Very Poor	King Track
3249	Can't say	
3250	Poor	
3249	Average	Goldhole Road Barongarook Harris Road Colac Armstrong Street Colac
3249	Average	
3249	Very Poor	Shorts Road
3250	Poor	The Shire Roads
3233	Poor	Newcombe Street
3237	Poor	Murchisons Road
3238	Very Poor	
3251	Poor	
3239	Very Poor	Carlise Road
3249	Average	Kawarren Road
3233	Average	
3242	Poor	Dunlops
3250	Very Poor	
3250	Very Poor	Larpent Road, continuation of Harris Road
3250	Poor	
3249	Poor	Settlement Road Swan Marsh Stonyford Road

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Postcode	Q2W Rating	CY2 Other Specify
3250	Very Poor	Gellibrand Road
3249	Poor	Duckholes Road
3242	Very Poor	Warncort Cemetary Road
3250	Average	Warncourt Cemetary Road Knights Road
3249	Poor	
3233	Poor	Colac Road Great Ocean Road Lighthouse Road
3249	Very Poor	
3250	Average	
3242	Average	Whytecrofts Road
3249	Poor	Bullivant Road
3250	Poor	
3233	Poor	
3251	Poor	Beeac Dreeite Road Normans Road most of the unsealed roads, most in the township
3233	Poor	Sunside Road Grey River Road Kaangalang Road Ben Warring Track Killah Road
3250	Very Poor	
3241	Average	
3233	Poor	Skenes Creek Road
3250	Poor	Cants Road

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Postcode	Q2W Rating	CY2 Other Specify
3239	Poor	Carlisla River Road to Simpson
3243	Poor	
3250	Average	
3233	Poor	Barham River Road
3250	Poor	
3250	Poor	Rifle Butts Road
3250	Poor	
3250	Average	Robinson Street Cashins Street
3236	Poor	Hennigen Kaanglang Street
3233	Very Poor	Murray Street of Aollo Bay
3322	Can't say	
3250	Poor	Forbes Street
3236	Average	Sanderson Lane
3233	Poor	Wild Dog Creek Road
3250	Poor	Irrewillippe Road
3249	Good	
3250	Average	Armstrong Street Sinclair Street
3249	Very good	
3251	Average	
3250	Poor	
3238	Average	
3242	Average	Dunlop Road,Birregurra
3233	Very Poor	Tuxion Road
3250	Poor	

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<b>Postcode</b>	<b>Q2W Rating</b>	<b>CY2 Other Specify</b>
3233	Poor	Wild Dog Road
3250	Very Poor	Bingami Road
3249	Very Poor	
3233	Poor	
3250	Very good	
3249	Very Poor	Collins Road
3250	Average	Tomahawk Road
3233	Good	
3250	Good	
3249	Poor	Scotts Road
3250	Poor	
3250	Average	
3243	Very Poor	McPadden Road James Road
3250	Very Poor	Dewing Bridge Rd



2018 Victorian Councils Survey  
Colac Otway Shire Tailored Questions Verbatims – Planning & Building Permits

Postcode	Q2R Rating	CY3_1 (YES - Planning app in past 12 months)	CY4 Other Specify	CY3_2 (YES - Building app in past 12 months)	CY5 Other Specify	CY3_3 (No/ Unsure - had an app in past 12 months)	CY6 Other Specify
3249	Very good						
3251	Poor	No		No		Yes	Customer Service and feedback and organisation of planning dept was poor
3250	Very Poor	No		No		Yes	works for a company that interacts with building and planning permits office
3249	Poor	No		No		Yes	There's a development, a private development, a tourist sour-dough cafe, and it's been development for a long time, it keeps being held up/ hurry up and get it built, and how they're going to do the bypass, it's been 15 years and they were arguing about s
3249	Poor	No		No		Yes	
3250	Poor	No		Yes		No	
3233	Can't say						
3250	Average	No		No		Yes	
3250	Average	No		No		Yes	
3250	Good						
3250	Very Poor	Yes	customer service was slow - many people didnt work several days, strung out for weeks. a friend had to wait 12 months a title for a property	Yes		No	
3249	Very Poor	Yes		Yes	Files were lost, usb was stolen, council worker is only there one day a week, has taken 3 months and still no permit, said they'd call tuesday but called days later, third person I've had to deal with in 3 months, keep asking for data that's already been	No	
3250	Can't say						
3250	Can't say						
3250	Average	No		No		Yes	

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3322	Good						
3250	Average	No		No		Yes	
3249	Poor	No		No		Yes	
3236	Average	No		No		Yes	
3250	Very good						
3249	Good						
3250	Poor	No		No		Yes	
3237	Very Poor	Yes		No		No	
3250	Can't say						
3250	Poor	No		Yes	no response yet from the council about application	No	
3250	Very Poor	No		No		Yes	
3249	Average	No		No		Yes	ad hoc developments, it goes back a long way the development of structures in areas that are innappropriate such as the sewage treatment plant
3233	Very Poor	No		No		Yes	
3250	Very Poor	Yes	extremely difficult to deal with / unless ask correct question won't give correct advice.	Yes	They are difficult to deal with and give correct answers or assist	No	
3250	Average	Yes	lack of information	No		No	
3242	Poor	No		No		Yes	
3250	Average	No		Yes	took long to get someone over too	No	
3250	Average	No		No		Yes	Brother in law's experience
3249	Very Poor	No		No		Yes	
3250	Very Poor	No		No		Yes	
3249	Average	No		No		Yes	

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3250	Good						
3233	Average	No		No		Yes	A Council Officer approved a 100 acre subdivision in Apollo Bay without due process
3250	Poor	No		No		Yes	
3249	Poor	No		No		Yes	
3242	Poor	No		No		Yes	
3250	Good						
3250	Average	No		Yes		No	
3250	Can't say						
3250	Average	No		No		Yes	
3236	Average	No		No		Yes	
3249	Average	No		No		Yes	Friends have
3251	Very Poor	No		No		Yes	Depends on who you get on the day also, never told the truth about permit, friend paid \$750 for a permit for a sheet on his place, the next person he saw said you didn't need to pay for permit because 100m off the highway but already paid
3237	Can't say						
3233	Very Poor	No		Yes		No	
3250	Good						
3250	Poor	No		No		Yes	Insistence on parking where there is no room for parking
3250	Very Poor	Yes	poor outcome and poor service	Yes	poor service and poor outcome	No	
3250	Poor	No		No		Yes	
3250	Average	Yes	dragged on but resolved	No		No	

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3250	Average	No		No		Yes	Friends have problems
3249	Poor	No		No		Yes	
3233	Can't say						
3242	Can't say						
3250	Poor	No		No		Yes	
3242	Very Poor	No		No		Yes	
3251	Can't say						
3236	Average	No		No		Yes	cabins have been erected without permits in the forrest
3233	Very Poor	No		No		Yes	
3238	Very Poor	No		No		Yes	the development in apollo bay
3250	Average	No		No		Yes	
3249	Very Poor	No		No		Yes	
3250	Good						
3238	Can't say						
3243	Average	No		No		Yes	
3249	Very Poor	No		Yes		No	
3250	Very Poor	No		No		Yes	
3239	Average	No		No		Yes	general impression no specifics
3249	Very Poor	No		No		Yes	
3233	Can't say						
3233	Very Poor	No		Yes	people just not there because understaffed	No	
3249	Poor	No		No		Yes	word of mouth
3239	Very Poor	Yes		No		No	

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3251	Good						
3233	Average	No		No		Yes	the officers are biased - friends have been trying to build a house and they spent a lot of money to get planning permits - it has taken them years, whereas when building a retreat they get a permit very quickly
3250	Very Poor	No		No		Yes	
3250	Can't say						
3249	Average	No		No		Yes	
3250	Can't say						
3250	Good						
3250	Very Poor	No		No		Yes	They dont investigate appropriately on the applications. They make the decision based on the people who influence them rather than the value of the issue.
3233	Good						
3233	Very Poor	No		No		Yes	
3251	Can't say						
3249	Good						
3250	Can't say						
3236	Average	No		No		Yes	poor attention to the needs of forest as a town - strateigc plan for forest is out of date, we have had poor consultation with council over two years over major planning issues
3249	Average	No		No		Yes	
3233	Average	No		Yes		No	
3239	Very Poor	No		No		Yes	

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3249	Can't say						
3250	Very Poor	Yes	Inconsistent information / Told one thing and then another person tells you another thing	No		No	
3249	Average	No		No		Yes	
3249	Average	No		No		Yes	need to pay a lot of money to build a small garden shed and the conditions / requirements are outrageous for elderly people
3249	Very Poor	No		No		Yes	
3250	Poor	No		No		Yes	
3233	Very Poor	No		No		Yes	
3237	Poor	No		No		Yes	
3238	Poor	Yes		Yes		No	
3251	Average	No		No		Yes	heard from other people
3239	Very Poor	No		No		Yes	
3249	Very Poor	No		No		Yes	
3233	Poor	Yes		Yes	they don't have a full time building surveyor	No	
3242	Poor	No		No		Yes	nothing has changed
3250	Very Poor	No		No		Yes	
3250	Very Poor	No		No		Yes	wood workers guild built a new shed - the wood workers guild were not given a temporary permit to display the work at the heritage festival
3250	Average	No		No		Yes	
3249	Poor	No		No		Yes	
3250	Average	No		No		Yes	Just what friends and family have told me
3249	Good						

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3242	Very Poor	No		No		Yes	
3250	Can't say						
3249	Very Poor	No		No		Yes	They still have the same problem over last twenty five years they still haven't addressed the underlying problems
3233	Poor	No		No		Yes	
3249	Can't say						
3250	Poor	No		No		Yes	Plenty of staff up in office don't know what they do there
3242	Poor	No		No		Yes	
3249	Very Poor	No		Yes	Won't make decisions on contentious issues	No	
3250	Very Poor	Yes	A complete lack of communication	No		No	
3233	Poor	Yes		No		No	
3251	Can't say						
3233	Very Poor	Yes		No		No	
3250	Can't say						
3241	Poor	No		Yes		No	
3233	Very Poor	No		No		Yes	They used to have a height restriction for buildings, that's gone now so there's too much building going on. Liked it to be as it is most of the rates come from his area but most of the work goes into Colac
3250	Good						
3239	Average	No		No		Yes	
3243	Poor	No		No		Yes	
3250	Average	No		No		Yes	reputation from the community
3233	Poor	No		No		Yes	Hard to subdivide farm land so people can improve themselves

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3250	Very Poor	Yes	haven't heard back from them. its been at least 3 months	No		No	
3250	Poor	No		No		Yes	
3250	Very Poor	No		No		Yes	
3250	Average	No		No		Yes	The large tourist development in the local bay
3236	Can't say						
3233	Very Poor	No		No		Yes	
3322	Can't say						
3250	Poor	No		No		Yes	
3236	Average	No		No		Yes	other peoples experience
3233	Can't say						
3250	Average	No		No		Yes	negative recounts from friends and family about the process
3249	Poor	No		No		Yes	It is expensive
3250	Can't say						
3249	Very Poor	No		No		Yes	
3251	Very Poor	Yes		Yes		No	
3250	Very Poor	No		No		Yes	the building of the police station was out of consultation in Christmas time.
3238	Average	Yes	residents weren't allowed to use building although council does / abuse of power	Yes	residents aren't allowed to use building but council use them	No	
3242	Good						
3233	Good						
3250	Average	No		No		Yes	overall poor performance / spending money on unnesseary things such as this
3233	Average	No		No		Yes	I find their decisions to be inconsistant



2018 Victorian Councils Survey  
Colac Otway Shire Tailored Questions Verbatims – Planning & Building Permits

Postcode	Q2R Rating	CY3_1 (YES - Planning app in past 12 months)	CY4 Other Specify	CY3_2 (YES - Building app in past 12 months)	CY5 Other Specify	CY3_3 (No/ Unsure - had an app in past 12 months)	CY6 Other Specify
3250	Poor	Yes		Yes		No	
3249	Average	No		No		Yes	lack of council understanding / council lack regulating planning permits so a lot of people have illegal buildings
3233	Average	No		No		Yes	
3250	Can't say						
3249	Average	Yes		Yes		No	
3250	Average	No		No		Yes	
3233	Poor	Yes	ex mayor can build what they want but normal residents can not even build an extension / the council requested Aboriginal Affairs to check the colac shire dump for Aboriginal artifacts before a development but respondent said that this request should not	Yes	ex mayor can build what they want but normal resident can not build an extension	No	
3250	Average	Yes		Yes	no other issues	No	
3249	Can't say						
3250	Very Poor	No		No		Yes	Lack of feedback, only one person hired
3250	Poor	Yes	costs	Yes	Costs	No	
3243	Can't say						
3250	Average	No		No		Yes	