# Guide to services during Christmas and New Year period 2017-18

Council, management and staff would like to thank residents and ratepayers for their support in 2017, and look forward to working with the community in 2018.

Council wishes everyone across the shire a happy and safe festive season.

# **Customer Service Centres**

The Colac Council office will close at 5pm on Friday 22 December and reopen at 8.30am on Tuesday 2 January 2018.

The Apollo Bay Council office will close at 1.15pm on Friday 22 December and reopen at 8.45am on Tuesday 2 January 2018.

In the event of an after-hours emergency, please call the 24 hour number 5232 9400.

# **Visitor Information Centres**

The Visitor Information Centres at Apollo Bay and Colac will be closed on Christmas Day, but will be open from 9am to 5pm all other days during the festive season.

Discover more about the region online at  $\underline{visitotways.com}$  or  $\underline{visitapollobay.com}$ 

## **Colac Regional Saleyards**

The last sale for 2017 at the Colac Regional Saleyards was held on Thursday 14 December.

Sales will resume for cattle on Thursday 4 January 2018, and sheep and lambs on Thursday 18 January 2018.

## **Maternal and Child Health Services**

#### Colac

Closes at 3pm on Friday 22 December and reopens on Tuesday 2 January 2018.

### Apollo Bay

The last session will be Monday 18 December, the centre will reopen on Monday 15 January 2018.

If you need to speak to a Maternal and Child Health Nurse during the Christmas period, the 24-hour Maternal and Child Health Line number is 13 22 29. If your baby is unwell please contact your closest medical service.

# Libraries

### Colac Community Library and Learning Centre

Closes at midday on Saturday 23 December and reopens at 9.30am on Tuesday 2 January 2018.

### Apollo Bay Library

Closes at midday on Saturday 23 December and reopens at 11am on Wednesday 3 January 2018.

Acting Chief Executive Officer Robert Dobrzynski



# **Transfer Stations**

All transfer stations are closed on Christmas Day and New Year's Day.

#### Apollo Bay Transfer Station

**Open:** Seven days from Tuesday 26 December until Sunday 4 February 2018, 10am to 2pm.

#### **Alvie Transfer Station**

**Open:** Tuesday 26, Wednesday 27, Thursday 28 and Friday 29 December and Sunday 31 December, 10am to 3pm.

#### **Birregurra Transfer Station**

**Open:** Sunday 24 December and Sunday 31 December, 10am to 4pm.

## **Drop off collections**

### **Beech Forest**

Saturday 30 December, 7.30am to 11.30am.

Lavers Hill Saturday 30 December, midday to 4pm.

#### Carlisle River

Sunday 31 December, 7.30am to 11.30am.

## Gellibrand

Sunday 31 December, midday to 4pm.

# COPACC

The COPACC office will be closed from 3.30pm on Friday 22 December, and will reopen at 8.30am on Tuesday 2 January 2018.

# **Older Persons and Ability Support Service**

The Older Persons and Ability Support Service office will close at 5.00pm on Friday 22 December and reopen at 8.30am on Tuesday 2 January 2018.

**Home care** - The last day for general home care will be Friday 22 December.

**Personal care** - Will continue as normal, but a change in time may occur due to reduced staffing during this period.

**Respite care** - Will be considered upon request. Please contact the office on 5232 9420.

**Meals on wheels** - Please contact the office for delivery days during this period.

Case management - Will continue as normal.

**HACC assessments** - There will be no Home and Community Care assessments during this period.

**Community transport** - The last day for transport will be Thursday 21 December.

**Property maintenance** - Will not be available during this period. To contact our support service while the office is closed, please call 5232 9420.



## **Waste Management Service**

#### Kerbside collections

Merry Christmas Colac Otway

From Monday 25 until Friday 29 December your general waste collection will be the day after your scheduled collection e.g. Monday 25 December will be collected on Tuesday 26 December.

#### **Recycling reminder**

Weekly recycling collections will start on Tuesday 26 December, for four weeks until Friday 19 January 2018. Normal fortnightly collections resume from Monday 22 January 2018.

# **Compliance Unit**

Council's Compliance Unit will operate an on-call service throughout the Christmas and New Year period (except Christmas Day). For all enquiries, during and after business hours, please call 5232 9400.

# Monthly immunisation sessions 2018

Monthly immunisation sessions are held on the first Thursday and the third Monday of the month. Sessions are held in the COPACC meeting rooms (entry via the main entrance) unless indicated \* to be held at the Colac Community Library and Learning Centre

FIRST THURSDAY OF THE MONTH - SESSION TIMES: 10.30AM TO 11.30AM			
4 January	1 February*	1 March	
5 April	3 May	7 June	
5 July	2 August	6 September*	
4 October	1 November	6 December	

THIRD MONDAY OF THE MONTH - SESSION TIMES: 2.30PM TO 4.30PM		
15 January*	19 February*	19 March
16 April	21 May	18 June
16 July	20 August	17 September
15 October	19 November	17 December

Immunisation is a simple, safe and effective way of protecting children against certain diseases.

Colac Otway Shire Immunisation Team provides:

- free immunisation
- no appointment necessary
- · available after school for secondary school catch-up
- experienced nurse immunisers who can discuss any questions parents may have
- next day upload to the Australian Childhood Immunisation Register to ensure continuity of benefit payments and issue of school enrolment certificates.

For enquiries please contact Colac Otway Shire Immunisation Unit on 5232 9429.